



Ballina Netball Association Refund Policy

This policy applies to refunds for Ballina Netball Association competition fees only.

Netball NSW membership refunds are subject to Netball NSW Affiliation and Membership Policy

Club fees are subject to the applicable club refund policy

1. Refund of competition fees will generally NOT be provided after the commencement of the competition or after club announcement of teams (whichever occurs first), unless extenuating circumstances exist.
2. Extenuating circumstances may including, but are not limited to:
 - pregnancy,
 - serious illness or injury
 - moving away from the area
 - change to employment conditions

Please note: changing your mind about playing or not being satisfied with team placement is NOT an extenuating circumstance.

3. Ballina Netball reserves the right to consider refund applications received on a case-by-case basis and this decision will be final.
4. Requests for a refund are to be made in writing to secretary@ballinanetball.com.au providing reasons for the request and evidence of extenuating circumstance (if applicable). Any information provided will remain confidential.
5. The decision to provide a refund or not, will be made by the Executive committee at the next meeting and advised to the applicant in writing.
6. Requests for refund made after the commencement of the competition and due to extenuating circumstances, will only be considered up to round 3 of the competition (if the competition duration is 10 weeks or less) or up to round 5 of competition (if the competition duration is longer than 10 weeks). No refunds will be available after round 3 or round 5 (as applicable), regardless of whether or not the player took part on these matches.
7. An administration fee will be retained by Ballina Netball from any refund provided.